

Food Service Facts Table of Contents

5. Civil Rights Compliance

Civil Rights Laws.....	5-1
Requirements.....	5-1

5. Civil Rights Compliance

Civil Rights Laws

Child Nutrition Programs have always been available to all children on an equal opportunity basis. In 1983 the U.S. Department of Justice issued civil rights compliance requirements for all federal agencies based on the following legislation:

- ◆ Title VI of the Civil Rights Act of 1964, which prohibits discrimination based on race, color, or national origin
- ◆ Title IX of the Education Amendments of 1972, which prohibits discrimination based on sex
- ◆ Section 504 of the Rehabilitation Act of 1973, which prohibits discrimination based on disability
- ◆ Age Discrimination Act of 1975, which prohibits discrimination based on age

Requirements

Prior to participation in the USDA Child Nutrition Programs, a pre-award compliance review will be conducted by KSDE. As a result of the U.S. Justice Department's requirements, the U.S. Department of Agriculture (USDA) developed policy instructions for the Child Nutrition Programs (CNP). The USDA instructions require each local sponsor to take the following actions:

- ◆ Comply with all rules and regulations governing nondiscrimination in the administration of the CNP.
- ◆ Make CNP information available to the public upon request.
- ◆ Distribute the Announcement of Child Nutrition Programs (<https://cnw.ksde.org>, KN-CLAIM, Checklist Tab) to major employers contemplating layoffs or to local media when there are major changes in programs.

- ◆ Ensure that all forms of communication and program materials regarding the CNP that are printed for public information, public education or public distribution include the following nondiscrimination statement and procedure for filing a complaint:

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotope, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/ad-3027.pdf>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

(1) mail

U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410; or

(2) fax:

(833) 256-1665 or (202) 690-7442; or

(3) email:

program.intake@usda.gov

This institution is an equal opportunity provider.

- ◆ If the printed material is one page or less and there is not adequate space to permit the full statement to be included, the materials must include at a minimum the following statement, in print no smaller than the text:

This institution is an equal opportunity provider.

- ◆ Display the USDA nondiscrimination poster in offices and at each serving site within view of the participants. The current poster features a green picture of the USDA Building in Washington, D.C. If additional or replacement copies are needed, please contact Child Nutrition & Wellness, KSDE at 785-296-2276.

- ◆ When a complaint of discrimination is received, immediately contact U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Civil rights complaints may be made to federal, state, or local agencies. Any complaint received by KSDE will be forwarded to the USDA Mountain Plains Regional Office in Denver, Colorado.
- ◆ Provide the Civil Rights Complaint Form to any individual wishing to make a complaint of discrimination. If the complaint is made verbally or through a phone conversation, the person accepting the complaint should complete the form. The completed form and any corresponding documents should be forwarded immediately to USDA. USDA will resolve any complaint following established methods and regulations.

Use of the Civil Rights Complaint Form cannot be required for acceptance of a complaint. However, it will assist the local agency, state agency and USDA in determining the course of action to take.

- ◆ When a complaint can be resolved informally, use “Alternative Dispute Resolution” (ADR) techniques which may include fact-finding, mediation, facilitating, or conciliation. One common element in all of the ADR techniques is the presence of a person who acts as the facilitator. This facilitator is a neutral person who works with the parties to help them develop an agreeable resolution to their problem.

Ethnic & Racial Classifications

Ethnicity:

H = *Hispanic or Latino*. A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race. The term “Spanish origin” can be used in addition to “Hispanic or Latino.”

N = *Not Hispanic or Latino*.

Race:

W = *White*. A person having origins in any of the original peoples of Europe, the Middle East, or North Africa.

B = *Black or African American*. A person having origins in any of the black racial groups of Africa. Terms such as “Haitian” or “Negro” can be used in addition to ‘Black or African American.’

I = *American Indian or Alaskan Native*. A person having origins in any of the original peoples of North and South America (including Central America), and who maintains tribal affiliation or community attachment.

A = *Asian*. A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent, including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.

P = *Native Hawaiian or Other Pacific Islander*. A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

- ◆ Collect racial/ethnic data and record on the Kansas Individual Data System (KIDS) or on the Application for Child Nutrition Program Benefits as issued by KSDE. The application contains a section in which a household member or school personnel can note the racial/ethnic data for those students listed on the application. Data may be collected by any of the following methods:
 - Observation of school official, or
 - Personal knowledge.
 - Voluntary self-identification
- ◆ Maintain racial/ethnic data on file for five years after the close of the current school year.
- ◆ Establish procedures that effectively restrict record access to only personnel authorized to access records.
- ◆ Make information about program requirements and the procedure for filing a complaint available to non-English speaking persons in their language.
- ◆ USDA translations in Spanish and many additional languages may be downloaded from: <https://www.fns.usda.gov/cn/translated-applications>. If using USDA's translations, also download their English version so that the determining official can more readily interpret the information provided by applicants.
- ◆ On a case-by-case basis, a child with disabilities shall be provided substitutions in foods at no extra charge only when supported by a statement signed by a medical authority that is authorized by Kansas state law to write medical prescriptions: licensed physician (MD or DO) or a physician's assistant (PA) or an Advanced Practice Registered Nurse (APRN) authorized by their responsible licensed physician. The supporting statement shall identify:
 - The child's disability and an indication of why the disability restricts the child's diet
 - The major life activity affected by the disability
 - The food or foods to be omitted from the child's diet and the food or foods that must be substituted

Sponsors must make every effort to obtain food substitutions prescribed by the medical authority. For further information concerning providing special diets for students with disabilities, refer to Chapter 19 of *Food Service Facts*.

Sponsors are required to:

- ◆ Train "front line staff" and their supervisors annually as required in the Civil Rights Act. These are employees who interact with program applicants or participants regarding program services and benefits. "Front Line Staff" would include school principals, food service directors, servers, school administrative assistants, determining officials, etc. At a minimum, these employees should review the information in this chapter of *Food Service Facts*, complete the online class *Civil Rights Compliance in Child Nutrition Programs* on the KSDE Training Portal at <https://learning.ksde.org>, or review *A Quick Guide to Civil Rights Annual "Front Line Staff" Training* each school year. Documentation of civil rights training from the prior program year must be uploaded in KN-CLAIM on the sponsor application as part of the renewal process.

- ◆ Cooperate with the civil rights compliance review conducted by Child Nutrition & Wellness, KSDE. This review will establish whether or not the sponsor has met all the obligations for administering the programs with equal access. The compliance review will be a part of the management evaluation process during Administrative Reviews (AR) conducted by the KSDE child nutrition consultant.

Separation by Gender

Q Can students be separated by gender in seating areas and serving lines?

No. Separation by gender is not allowed.

